

MERRITT, FLEBOTTE, WILSON, WEBB & CARUSO, PLLC

ATTORNEYS AND COUNSELORS AT LAW

2525 MERIDIAN PARKWAY, SUITE 300

POST OFFICE BOX 2247

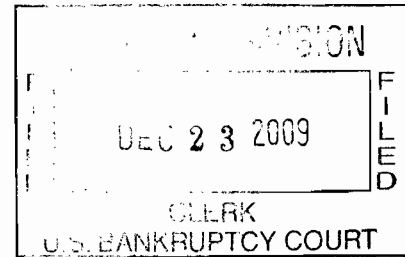
DURHAM, NORTH CAROLINA 27702

PHONE (800) 645-2499

FAX (919) 956-7076

WWW.CAROTENNLAW.COM

December 17, 2009



Circuit City Stores, Inc.
Store 1607
1171 Western Blvd
Jacksonville, NC 28546

RE: Demand for \$4182.71 from Circuit City Stores

Dear Sirs:

Tomesha Washington contacted this law firm concerning the above referenced matter involving your company. Ms. Washington informs me that your company installed a TV or DVD player into her vehicle in April of 2007 and the ticket number was 160703005143. Additionally, Ms. Washington purchased a protection plan. After Ms. Washington began having troubles with the vehicle, she took it to local mechanics and shops in the area. The main problem was that the vehicle would not start. The mechanics determined that the wiring for the DVD player was incorrectly installed and had come loose contacting a metal bracket and shorting out the body control module. Mechanics fixed the problem and Ms. Washington paid \$1433.71 for the diagnosis and repair at two shops. Ms. Washington states that the car warranty is now void due to the incorrectly installed DVD player and resulting problems. The cost of a new or substitute warranty will be \$2,749.00.

Ms. Washington has contacted your office to seek reimbursement under the protection plan, but was told that installation was not covered. The situation resulted from negligence of the installer that worked for your company and thus, your company is ultimately responsible. Ms. Washington is prepared to take legal action, but would prefer to resolve this in a more amicable fashion.

Ms. Washington, hereby, requests that your company reimburse her for the \$1433.71 that she had to pay to get the vehicle fixed. Additionally, Ms. Washington requests that your company pay \$2749.00 for a new or substitute warranty. The total Ms. Washington requests that your company pay is \$4182.71. Please send the \$4182.71 (via cashier's check or money order) to me at the above address or directly to Ms. Washington at 104 Amber Stone, Jacksonville, NC 28546 within fifteen (15) days of the date of this letter. Do not make any payments payable to this law firm. Thank you for your attention to this matter.

Sincerely,
MERRITT, FLEBOTTE, WILSON, WEBB & CARUSO, PLLC
Harold Hunter Jr
Harold Hunter Jr
Attorney at Law

hrh/

cc: Tomesha L. Washington /863267/ 104 Amber Stone, Jacksonville, NC 28546



Circuit City Stores, Inc.

Store 1607
1171 WESTERN BLVD
JACKSONVILLE, NC 28646-6662
(910) 938-3900

16:11:28 04/14/07

Sold to:
TOM SHA WASHINGTON

Orig Date 04/14/07

CUSTOMER COPY

Ticket
160703005143

Salesperson				Register	Cashier
C. HULETT				52	109876
Item	Qty	Model	Description	Unit	Amount
1 SL	1	PKG 0408M080FR2	PROMO PACKAGE	N	.00
2 SL	1	ADV DT10200PKG	INSTALLED MOBILE	Y	849.99
3 SL	1	INS OVERHEAD FREL	ROADSHOP INSTALL	N	100.00
4 SL	1	SP CCA	Protection Plan	N	166.24
5 SL	1	PKG 0408M080FR2	PROMO PACKAGE	N	.00
6 SL	1	ADV DT10200PKG	INSTALLED MOBILE	Y	849.99
7 SL	1	INS OVERHEAD FREL	ROADSHOP INSTALL	N	100.00
8 SL	1	SP CCA	Protection Plan	N	166.24

SALES TAX	\$ 532.48
TOTAL TAXES	\$ 1,298.98
SALES TAX	\$ 87.74
TOTAL PURCHASE	\$ 1,937.20
TOTAL DUE	\$ 1,420.20
TOTAL PAID	\$ 0.00

For more information, please refer to
your local newspaper or www.fishbase.org.

16

800-843-2489 NEW Circuit City
800-555-4615 OLD/extended library
~~800-843-2489~~

Name :

Contact #: Benjam / Viray 2:00

and explain how you can help your product or service stand out from the crowd.

By the way, you can also benefit from the new 1041-1042-1043-1044-1045-1046-1047-1048-1049-1050-1051-1052-1053-1054-1055-1056-1057-1058-1059-1060-1061-1062-1063-1064-1065-1066-1067-1068-1069-1070-1071-1072-1073-1074-1075-1076-1077-1078-1079-1080-1081-1082-1083-1084-1085-1086-1087-1088-1089-1090-1091-1092-1093-1094-1095-1096-1097-1098-1099-1100-1101-1102-1103-1104-1105-1106-1107-1108-1109-1110-1111-1112-1113-1114-1115-1116-1117-1118-1119-1120-1121-1122-1123-1124-1125-1126-1127-1128-1129-1130-1131-1132-1133-1134-1135-1136-1137-1138-1139-1140-1141-1142-1143-1144-1145-1146-1147-1148-1149-1150-1151-1152-1153-1154-1155-1156-1157-1158-1159-1160-1161-1162-1163-1164-1165-1166-1167-1168-1169-1170-1171-1172-1173-1174-1175-1176-1177-1178-1179-1180-1181-1182-1183-1184-1185-1186-1187-1188-1189-1190-1191-1192-1193-1194-1195-1196-1197-1198-1199-1200-1201-1202-1203-1204-1205-1206-1207-1208-1209-1210-1211-1212-1213-1214-1215-1216-1217-1218-1219-1220-1221-1222-1223-1224-1225-1226-1227-1228-1229-1230-1231-1232-1233-1234-1235-1236-1237-1238-1239-1240-1241-1242-1243-1244-1245-1246-1247-1248-1249-1250-1251-1252-1253-1254-1255-1256-1257-1258-1259-1260-1261-1262-1263-1264-1265-1266-1267-1268-1269-1270-1271-1272-1273-1274-1275-1276-1277-1278-1279-1280-1281-1282-1283-1284-1285-1286-1287-1288-1289-1290-1291-1292-1293-1294-1295-1296-1297-1298-1299-1300-1301-1302-1303-1304-1305-1306-1307-1308-1309-1310-1311-1312-1313-1314-1315-1316-1317-1318-1319-1320-1321-1322-1323-1324-1325-1326-1327-1328-1329-1330-1331-1332-1333-1334-1335-1336-1337-1338-1339-1340-1341-1342-1343-1344-1345-1346-1347-1348-1349-1350-1351-1352-1353-1354-1355-1356-1357-1358-1359-1360-1361-1362-1363-1364-1365-1366-1367-1368-1369-1370-1371-1372-1373-1374-1375-1376-1377-1378-1379-1380-1381-1382-1383-1384-1385-1386-1387-1388-1389-1390-1391-1392-1393-1394-1395-1396-1397-1398-1399-1400-1401-1402-1403-1404-1405-1406-1407-1408-1409-1410-1411-1412-1413-1414-1415-1416-1417-1418-1419-1420-1421-1422-1423-1424-1425-1426-1427-1428-1429-1430-1431-1432-1433-1434-1435-1436-1437-1438-1439-1440-1441-1442-1443-1444-1445-1446-1447-1448-1449-1450-1451-1452-1453-1454-1455-1456-1457-1458-1459-1460-1461-1462-1463-1464-1465-1466-1467-1468-1469-1470-1471-1472-1473-1474-1475-1476-1477-1478-1479-1480-1481-1482-1483-1484-1485-1486-1487-1488-1489-1490-1491-1492-1493-1494-1495-1496-1497-1498-1499-1500-1501-1502-1503-1504-1505-1506-1507-1508-1509-1510-1511-1512-1513-1514-1515-1516-1517-1518-1519-1520-1521-1522-1523-1524-1525-1526-1527-1528-1529-1530-1531-1532-1533-1534-1535-1536-1537-1538-1539-1540-1541-1542-1543-1544-1545-1546-1547-1548-1549-1550-1551-1552-1553-1554-1555-1556-1557-1558-1559-1560-1561-1562-1563-1564-1565-1566-1567-1568-1569-1570-1571-1572-1573-1574-1575-1576-1577-1578-1579-1580-1581-1582-1583-1584-1585-1586-1587-1588-1589-1590-1591-1592-1593-1594-1595-1596-1597-1598-1599-1600-1601-1602-1603-1604-1605-1606-1607-1608-1609-1610-1611-1612-1613-1614-1615-1616-1617-1618-1619-1620-1621-1622-1623-1624-1625-1626-1627-1628-1629-1630-1631-1632-1633-1634-1635-1636-1637-1638-1639-1640-1641-1642-1643-1644-1645-1646-1647-1648-1649-1650-1651-1652-1653-1654-1655-1656-1657-1658-1659-1660-1661-1662-1663-1664-1665-1666-1667-1668-1669-1670-1671-1672-1673-1674-1675-1676-1677-1678-1679-1680-1681-1682-1683-1684-1685-1686-1687-1688-1689-1690-1691-1692-1693-1694-1695-1696-1697-1698-1699-1700-1701-1702-1703-1704-1705-1706-1707-1708-1709-1710-1711-1712-1713-1714-1715-1716-1717-1718-1719-1720-1721-1722-1723-1724-1725-1726-1727-1728-1729-1730-1731-1732-1733-1734-1735-1736-1737-1738-1739-1740-1741-1742-1743-1744-1745-1746-1747-1748-1749-1750-1751-1752-1753-1754-1755-1756-1757-1758-1759-1760-1761-1762-1763-1764-1765-1766-1767-1768-1769-1770-1771-1772-1773-1774-1775-1776-1777-1778-1779-1780-1781-1782-1783-1784-1785-1786-1787-1788-1789-1790-1791-1792-1793-1794-1795-1796-1797-1798-1799-1800-1801-1802-1803-1804-1805-1806-1807-1808-1809-1810-1811-1812-1813-1814-1815-1816-1817-1818-1819-1820-1821-1822-1823-1824-1825-1826-1827-1828-1829-1830-1831-1832-1833-1834-1835-1836-1837-1838-1839-1840-1841-1842-1843-1844-1845-1846-1847-1848-1849-1850-1851-1852-18

IM ASK ABOUT FIREDOG SERVICES FOR YOUR PC AND TV!

FOR IN-HOME INSTALLATION AND REPAIR
SERVICE OR CONSUMER REPLACEABLE
PARTS CALL: (888) 339-2333

Get a Chance to Win One of Five \$1,000 Gift Cards!

Taken August 4, 1951, at "Autumn Plant" Quarry



Circuit City Stores, Inc.

Store 1607
 1171 WESTERN BLVD
 JACKSONVILLE, NC 28540-6600
 (910) 938-3900

16:11:28 04/14/07

Sold To:
 TOMESHA WASHINGTON

Orig Date 04/14/07

CUSTOMER COPY

Ticket
 160703005143

Salesperson		Register	Cashier
C. H. JETT		52	103879
Item	Qty Model	Description	Tax Amount
1	1 PKG 0408MOB01R2	PROMO PACKAGE	N 0.00
2	1 ADV 010200PKG	INSTALLED MOBILE	Y 649.99
3	1 INST OVERHEAD PCL	ROADSHOP INSTALL	N 0.00
4	1 PWP-CCA	Protection Plan	N 16.21
5	1 PKG 0408MOB01R2		N 0.00
6	1 ADV 010200PKG		Y 649.99
7	1 INST OVERHEAD PCL		N 0.00
8	1 PWP-CCA		N 16.21
			\$ 1316.40
			\$ 1316.40
			\$ 1316.40
			\$ 1316.40
			\$ 1316.40
			\$ 1316.40

Protection Plan
 Starts 04/14/07
 Expires 04/14/11

Please refer to the back of this receipt for the full terms and conditions of the Protection Plan.

04/14/07

04/14/07

Please refer to the back of this receipt for the full terms and conditions of the Protection Plan.

04/14/07

04/14/07

04/14/07

04/14/07

FOR IN-HOME INSTALLATION AND REPAIR
 SERVICE, OR CONSUMER REPLACEABLE
 PARTS CALL: (888) 333-2333

Document Page 4 of 8
Meineke Car Care Center #419

Estimate: 014815

1319 Country Club Rd
Jacksonville, NC 28546
(910)347-7746

**** Estimate ****

KEMMINI WASHINGTON

2007 SUZUKI XL7

JACKSONVILLE, NC 28546

Estimate Created: 10-22-09 @ 03:12:07 A

Promised: 10-22-09

Phone: (H) (910) 353-5731 {P}

(W) () -

(Cell) (910) 382-9665

License/ID: / 2S3DB217876105021

Odometer: 30926

Eng: V6-3564 3.6L DOHC

Color:

Comment:

Salesman: Note:

** A/D	Qty	Part #	Description	Warranty	* Map Code	Price	Total
ENG-DRVTRN							
A	1.00	LABOR	SHOP LABOR TO REMOVE BCM -			80.00	80.00
A	1.00	LABOR	NO START DIAGNOSTICS- 1ST HOUR			69.95	69.95
A	2.00	LABOR	NO START DIAGNOSTICS- 2ND HR +			80.00	160.00
							309.95
A		MEMO	NO START—VEHICLE STOPPED WORKING. WAS PARKED IN GARAGE AND DIDN'T START NEXT MORNING. REPLACED BATTERY AND SOME DASH LIGHTS CAME ON. THE DEALER INFORMED HIM THAT THEY THINK IT MAY BE SOMTHING TO DO WITH THE TV (WIRES) THAT WAS INSTALLED IN 2007. CUSTOMER WANTED US TO DETERMINE WHATS WRONG WITH CAR- DON'T FIX.. PREPAIR EST.				
A		MEMO	VEHICLE DROPPED OFF WITH NO START CONDITION. WINDOWS, POWER DOOR LOCKS, SHIFT LOCKOUT, DATA LINK CONN. , DEAD BTRY, IGN LOCK , ALL IN A NON WORKING STATE. FOUND THAT THE WIRING OF THE AFTER MARKET TV HAD CAUSED A POWER SURGE. THE POWER SURGE CAUSED DAMMAGE TO THE BCM. THE TV WAS WIRED TO THE IGN SWITCH ASSY.				
A		MEMO	REC REPAIR THE TV WIRING AND REPLACE THE DAMMAGED BCM (BODY CONTROL MODULE). AFTER R/R BCM REINSPECT FOR ANY OTHER DAMMAGED COMPUTER CONTROL SYSTEMS. POSS. THAT THE PCM HAS BEEN DAMMAGED AS WELL. STILL UNKNOWN				

THIS ACKNOWLEDGES RECEIPT OF THE ESTIMATE AND AUTHORIZES MEINEKE TO PROCEED WITH REPAIRS.

CUSTOMER SIGNATURE. _____

* Map Code Legend

** A/D Legend

Parts: 0.00

Labor: 309.95

S1=Sugg-Failure Likely

A=Accepted

Shop Supplies: 11.95

S2=Sugg-Customer Req.

D=Declined

Subtotal:

321.90

S3=Sugg-Maintenance

Sales Tax:

0.00

☐

S4=Sugg-Recommendation

***** THIS IS NOT AN INVOICE *****

Document Page 5 of 8
Meineke Car Care Center #419**Estimate: 014815**1319 Country Club Rd
Jacksonville, NC 28546
(910)347-7746****** Estimate ********KEMMINI WASHINGTON**

2007 SUZUKI XL7

JACKSONVILLE, NC 28546

Estimate Created: 10-22-09 @ 03:12:07 A

Promised: 10-22-09

Phone: (H) (910) 353-5731 {P}

(W) () -

(Cell) (910) 382-9665

License/ID: / 2S3DB217876105021

Odometer: 30926

Eng: V6-3564 3.6L DOHC

Color:

Comment:

Salesman: Note:

<u>** A/D</u>	<u>Qty</u>	<u>Part #</u>	<u>Description</u>	<u>Warranty</u>	<u>* Map</u> <u>Code</u>	<u>Price</u>	<u>Total</u>
---------------	------------	---------------	--------------------	-----------------	-----------------------------	--------------	--------------

]

Total:

RA=Req-Performance

\$321.90

]

RB=Req-Design Spec

Customer Signature:

RC=Req-Missing

***** THIS IS NOT AN INVOICE *****

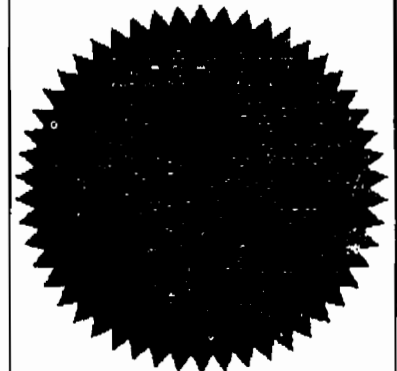


2225 N. Marine Blvd. Phone 455-1555
JACKSONVILLE, N.C. 28540
www.stevensonjeep.com
"Since 1951"

CELL: 910-382-9665

CUSTOMER NO. 28570	ADVISOR CHRIS WATERS	TALE NO. 427	INVOICE DATE 11/04/09	INVOICE NO. SMCS165783
KEMMINI SHUTTLE WASHINGTON 104 AMBERSTONE CT JACKSONVILLE, NC 28546	LABOR RATE	LICENSE NO. YNN-2810	MILEAGE 30,926	STOCK NO. 57033
	YEAR / MAKE / MODEL 07/SUZUKI/XL7 G.V./XL7	COLOUR MAJESTIC SI		DELIVERY WELPS 36
	VEHICLE ID. NO. 2 S 3 D B 2 1 7 8 7 6 1 0 5 0 2 1	DELIVERY DATE 01/01/07		PRODUCTION DATE 10/30/06
	F.T.F. NO.	BILLING ID/FIN NO. 432113		
TELEPHONE 910-353-5731	BUSINESS PHONE 252-466-4242	COMMENTS MO: 30928		

LABOR & PARTS			TECH(S):205		350.16
JOB # 1 03SMZ-1			NO START		
CUSTOMER STATES - VEHICLE WILL NOT START					
CUSTOMER STATES - INSTALL BODY CONTROL MODULE AND PROGRAM					
AS PER PREVIOUS DIAGNOSIS. CORRECTLY INSTALL DVD POWER					
HARNESS TO IGNITION HARNESS					
VERIFIED - WIRING FOR DVD PLAYER INCORRECTLY INSTALLED AND					
HAD COME LOOSE CONTACTING METAL BRACKET AND SHORTING OUT					
BODY CONTROL MODULE					
OTHER REPAIR FACILITY HAD DISASSEMBLED VEHICLE AND					
INSTALLED BODY CONTROL MODULE. REPROGRAMMED BODY CONTROL					
MODULE. RETRAIN TIRE PRESSURE MONITORING SYSTEM,					
REINSTALL DVD POWER TO IP FUSE BOX PER CUSTOMER REQUEST -					
REPAIRED DAMAGED WIRING CAUSED BY INCORRECT POWER WIRE					
INSTALL - REINSTALLED PANELS AND ROAD TESTED - PERFORMING					
TO SPECIFICATIONS AT THIS TIME					
PARTS-----		QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----
JOB # 1		1	36770-78J05	MODULE ASM-CONTROLE	585.52
					JOB # 1 TOTAL PARTS
					585.52
					JOB # 1 TOTAL LABOR & PARTS
					935.68
SUBLET-----		PO#-----	VEND INV#-----	INV.DATE-----	DESCRIPTION-----
JOB # 1		4882	125184	11/02/09	TOWING
					TOTAL - SUBLET
					85.00
					85.00
G.O.G. & SUPPLIES-----					
JOB # 1		FREIGHT (PARTS)			
					TOTAL - GOG
					30.00
					30.00
MISC-----		CODE-----	DESCRIPTION-----		CONTROL NO-----
JOB # A		WASTERMVL	WASTE / RECYCLING		
JOB # 1		61H	HYUNDAI SHOP SUPPLIES/FLUIDS ETC.		
					TOTAL - MISC
					1.25
					14.50
					15.75



WARRANTY DISCLAIMER
Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, J.O. STEVENSON, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and J.O. STEVENSON, Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

THE REPAIRED VEHICLE WILL BE RELEASED ONLY DURING REGULAR SERVICE HOURS AND THEN ONLY TO THE REGISTERED OWNER OR PERSON AUTHORIZING REPAIRS.



2225 N. Marine Blvd. Phone 455-1555
JACKSONVILLE, N.C. 28540
www.stevensonjeep.com
"Since 1951"

CELL: 910-382-9665

CUSTOMER NO. 28570		ADVISOR CHRIS WATERS	TALENT NO. 427	POWER TRAIN 11/04/09	INVOICE NO. SMCS165783
KEMMINI SHUTTLE WASHINGTON 104 AMBERSTONE CT JACKSONVILLE, NC 28546		LAPOR DATE	LIC. NO. YNN-2810	MILEAGE 30,926	COLOR MAJESTIC SI
		YEAR / MAKE / MODEL 07/SUZUKI/XL7 G.V./XL7	DELIVERY DATE 01/01/07		STOCK NO. 57033
		VEHICLE ID NO. 2 S 3 D 8 2 1 7 8 7 6 1 0 5 0 2 1	SPILLING (IF ALL) NO 432113		STOCK (IF W/D) 36
		P.T.E. NO.	M.O. NO.		PRODUCTION DATE 10/30/06
HI. PHONE 910-353-5731		BUSINESS PHONE 252-466-4242		COMMENTS	
				MO: 30928	

TOTALS.....

* NEXT RECOMMENDED SERVICE:
* 02/08/2010 / 33928 MI 23SMZLOF LUBE, OIL AND FILTER *

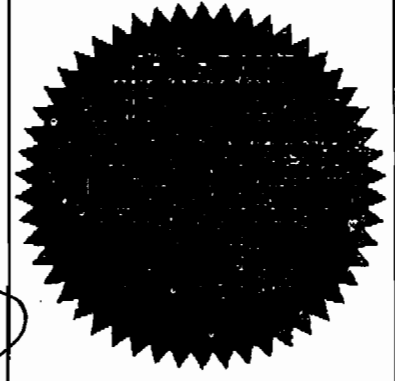
* [] CASH [] CHECK CHK # [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AM X [] CAR CARE ONE [] CHARGE *

TOTAL LABOR.... 350.16
TOTAL PARTS.... 585.52
TOTAL SUBLET.... 85.00
TOTAL G.O.G.... 30.00
TOTAL MISC CHG. 15.75
TOTAL MISC DISC 0.00
TOTAL TAX..... 45.38

TOTAL INVOICE \$ 1111.81

WE WOULD LIKE TO THANK YOU FOR CHOOSING US AS YOUR SERVICE FACILITY! IT IS OUR PRIVILEGE TO HANDLE ALL OF YOUR NEEDS. IF WE HAVE FAILED TO MEET YOUR EXPECTATIONS IN ANY WAY, PLEASE CONTACT OUR SERVICE MANAGER, CHRIS WATERS. *** OUR CUSTOMERS ARE OUR NUMBER ONE PRIORITY!!! ***

CUSTOMER SIGNATURE



WARRANTY DISCLAIMER

Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, J.O. STEVENSON, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and J.O. STEVENSON, Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT IN VEHICLES IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

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MERRITT, FLEBOTTE, WILSON, WEBB & CARUSO, PLLC

ATTORNEYS AND COUNSELORS AT LAW

2525 MERIDIAN PARKWAY, SUITE 300

POST OFFICE BOX 2247

DURHAM, NORTH CAROLINA 27702

PHONE (800) 645-2499

FAX (919) 956-7076

WWW.CAROTENNLAW.COM

December 18, 2009


US Bankruptcy Court
Eastern District Of VA
701 E. Broad Street, Suite 4000
Richmond, VA 23219

Re: Letter Concerning Circuit City
Our Client – Tomesha L. Washington
Our Intake No. 863267

Dear Sirs:

Please see the enclosed letter concerning Circuit City and please respond within fifteen (15) days of the date of this letter.

Very truly yours,
Merritt, Flebotte, Wilson, Webb & Caruso, PLLC



Harold Hunter Jr.